

# CPSU membership form 2018/19

I want to join the CPSU Note: To be financial a member must have paid all subscriptions and all other amounts owed within 30 days of them becoming due. In order to resign a member must give two weeks' notice, in writing, to the union.

NAME  asked me to.

I am joining the union because

## Please complete your personal details...

LAST NAME  DEPARTMENT, AGENCY OR COMPANY

FIRST NAME  BRANCH, SECTION OR TEAM

MIDDLE NAME

DATE OF BIRTH

MALE  FEMALE  INDETERMINATE / INTERSEX / UNSPECIFIED

ARE YOU ABORIGINAL OR TORRES STRAIT ISLANDER?  YES

HOME ADDRESS  PHYSICAL WORK ADDRESS

UNIT NO  BUILDING AND FLOOR

POSTCODE  POSTCODE

PREFERRED MOBILE  OTHER MOBILE

PREFERRED EMAIL

OTHER EMAIL

TO ENSURE YOUR UNION FEES ARE DEDUCTED AT THE CORRECT RATE, PLEASE SPECIFY YOUR ANNUAL SALARY

\$

DO YOU WORK...?

- FULL TIME  
 PART TIME  
 IRREGULAR

SIGNATURE

DATE

## How would you prefer to pay?

### Option 1: Direct Debit

Fill in and return the following details to arrange regular ongoing deductions from your bank or credit union.

*I/we request the Community and Public Sector Union (user ID 2619) to arrange for funds to be debited from my/our account at the financial institution shown below according to the schedule shown below.*

ACCOUNT NAME/S

NAME OF YOUR FINANCIAL INSTITUTION

BSB NUMBER

ACCOUNT NUMBER

AMOUNT

\$

DATE

SIGNATURE/S

### Direct debit rates

TIER	SALARY RANGE	DIRECT DEBIT PER FORTNIGHT
1	\$10,000 – \$24,999	\$9.95
2	\$25,000 – \$39,999	\$18.40
3	\$40,000 – \$59,999	\$25.60
4	\$60,000 – \$79,999	\$29.10
5	\$80,000 – \$99,999	\$31.60
6	\$100,000 +	\$34.05

Rates include GST, current from 1 July

### Option 2: Direct Credit Card

Simply complete the details below or call **1300 137 636** to arrange ongoing regular credit card deductions.

CARD HOLDER NAME

CARD NUMBER

EXPIRY DATE

CARD TYPE

- MASTERCARD  VISA  AMEX

AMOUNT

\$

- MONTHLY  HALF-YEARLY

- QUARTERLY  YEARLY

DATE

SIGNATURE/S

### Credit card rates

TIER	SALARY RANGE	MONTHLY	QUARTERLY	HALF-YEARLY	YEARLY
1	\$10,000 – \$24,999	\$21.55	\$63.10	\$122.90	\$232.85
2	\$25,000 – \$39,999	\$39.85	\$116.60	\$227.25	\$430.55
3	\$40,000 – \$59,999	\$55.45	\$162.25	\$316.15	\$599.05
4	\$60,000 – \$79,999	\$63.05	\$184.40	\$359.40	\$680.95
5	\$80,000 – \$99,999	\$68.45	\$200.25	\$390.25	\$739.45
6	\$100,000 +	\$73.80	\$215.80	\$420.50	\$796.75

Rates include GST, current from 1 July

Join online  
[web.cpsu.org.au/join](http://web.cpsu.org.au/join)

## Return this form...

Post **CPSU**  
**Level 6**  
**191 Thomas Street**  
**Haymarket NSW 2000**

Fax **1300 137 646**

## Privacy information

The CPSU collects members' personal information for:

- campaigning and representation
- provision of membership benefits and services
- membership administration.

Signing the membership form indicates your consent to the above.

The CPSU's full privacy policy, including information on use, disclosure, security, access and correction and complaints, is available on our website at [www.cpsu.org.au](http://www.cpsu.org.au) or by calling us on **1300 137 636**.

## About direct debit

### CUSTOMER DIRECT DEBIT REQUEST SERVICE AGREEMENT

*This document outlines our service commitment to you, in respect of the Direct Debit Request (DDR) arrangements made between CPSU - PSU Group (User ID 002619) and you. It sets out your rights, our commitment to you and your responsibilities to us together with where you should go for assistance.*

### INITIAL TERMS OF THE ARRANGEMENT

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to periodically debit your nominated account for the agreed amount for membership subscriptions/contributions.

### DRAWING ARRANGEMENTS

- The first drawing under this Direct Debit arrangement will occur within 14 days.
- We will give you at least 14 days notice by way of email correspondence when changes to the initial terms of the arrangement are made. This notice will state the new amount and any other changes to the initial terms.
- If you wish to discuss any changes to the initial terms, please contact the Members Service Centre team by phone on **1300 137 636** or by email via [members@cpsu.org.au](mailto:members@cpsu.org.au)

### YOUR COMMITMENT TO US

It is your responsibility to ensure:

- that your nominated account can accept direct debits (your financial institution can confirm this); and
- that on the drawing date there is sufficient cleared funds in the nominated account; and
- that you advise us if the nominated account is transferred or closed.

If your drawing is returned or dishonoured by your financial institution, we will attempt to contact you to arrange payment of any outstanding membership subscriptions. A returned or dishonoured payment does not constitute termination of this agreement.

### YOUR RIGHTS

#### Changes to the arrangement

If you want to make changes to the drawing arrangements, contact the Members Service Centre team by phone on **1300 137 636** or by email via [members@cpsu.org.au](mailto:members@cpsu.org.au)

These changes may include:

- advising us of new bank account details
- deferring the drawing; or
- stopping an individual debit; or
- suspending the DDR; or
- cancelling the DDR completely.

#### Enquiries

Direct all enquiries to us, rather than to your financial institution, and these should be made at least 5 working days prior to the next scheduled drawing date. All communication addressed to us should include your full name, membership number and contact phone number. All personal information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing to your nominated account.

#### Disputes

If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly with us by contacting the Members Service Centre team by phone on **1300 137 636** (8am to 8pm Monday to Friday) or by email via [members@cpsu.org.au](mailto:members@cpsu.org.au)

- if you do not receive a satisfactory response from us to your dispute, contact your financial institution who will respond to you with an answer to your claim;
  - within 5 business days (for claims lodged within 12 months of the disputed drawing); or
  - within 30 business days (for claims lodged more than 12 months after the disputed drawing)
  - You will receive a refund of the drawing amount if we can not substantiate the reason for the drawing.
- Note: Your financial institution will ask you to contact us to resolve your disputed drawing prior to involving them.

OFFICE USE ONLY

WID:

If you have any questions about union membership, please contact the CPSU

**1300 137 636**

**[www.cpsu.org.au](http://www.cpsu.org.au)**

**[members@cpsu.org.au](mailto:members@cpsu.org.au)**

**[twitter.com/CPSUnion](https://twitter.com/CPSUnion)**

**[facebook.com/CPSUnion](https://facebook.com/CPSUnion)**